

## TAXICAB AND LIMOUSINE LICENSING BY-LAW

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Bill No.  
2011

By-law No.

A by-law to license, regulate and govern  
Taxicabs and Limousines in the City of London;

#### Recitals

WHEREAS subsection 5(3) of the Municipal Act, 2001, S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the Municipal Act, 2001 provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS subsection 10(1) of the Municipal Act, 2001 provides that a municipality may provide any service or thing that the municipality considers necessary or desirable for the public;

AND WHEREAS subsection 10(2) of the Municipal Act, 2001 provides that a municipality may pass by-laws respecting: in paragraph 6, Health, safety and well-being of persons; in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1); in paragraph 8, Protection of persons and property; in paragraph 11 Business Licensing;

AND WHEREAS subsection 151(1) of the Municipal Act, 2001 provides that, without limiting sections 9 and 10 of the Act, a municipality may: provide for a system of licences with respect to a business and may;

- (a) prohibit the carrying on or engaging in the business without a licence;
- (b) refuse to grant a licence or to revoke or suspend a licence;
- (c) impose conditions as a requirement of obtaining, continuing to hold or renewing a licence;
- (d) impose special conditions on a business in a class that have not been imposed on all of the businesses in that class in order to obtain, continue to hold or renew a licence;
- (e) impose conditions, including special conditions, as a requirement of continuing to hold a licence at any time during the term of the licence;
- (f) license, regulate or govern real and personal property used for the business and the persons carrying it on or engaged in it; and,
- (g) require a person, subject to such conditions as the municipality considers appropriate, to pay an administrative penalty if the municipality is satisfied that the person has failed to comply with any part of a system of licences established by the municipality;

AND WHEREAS subsection 151(5) of the Municipal Act, 2001 provides that subsection 151(1) applies necessary modifications to a system of licences with respect to any activity, matter or thing for which a by-law may be passed under sections 9, 10 and 11 as if it were a system of licences with respect to a business;

AND WHEREAS subsection 156(1) of the Municipal Act, 2001 provides that without limiting sections 9, 10 and 11, a local municipality, in a by-law under section 151 with respect to the owners and drivers of taxis and limousines, may:

- (a) establish the rates or fares to be charged for the conveyance of property or passengers either wholly within the municipality or from any point in the municipality to any point outside the municipality;
- (b) provide for the collection of the rates or fares charged for the conveyance;
- (c) limit the number of taxis and or any class of them.; and
- (d) limit the number of limousines and or any class of them.

AND WHEREAS Council for the City of London is of the opinion that this by-law shall ensure a clear and distinct difference in the type of service provided by Taxis and Limousines;

AND WHEREAS the Council for the City of London considers it necessary and desirable for the public to regulate taxis and limousines for the purposes a healthy industry, of health and safety, consumer protection and service quality to ensure that efficient Taxicab and Limousines service is available to all persons including the traveling public in the City of London and that such taxicabs and limousine service is provided in a manner that provides a safe environment for both passengers and drivers.

AND WHEREAS section 23.2 of the Municipal Act, 2001 permits a municipality to delegate certain legislative and quasi-judicial powers;

AND WHEREAS Council for the City of London is of the opinion that the delegation of legislative powers under this by-law to the Licensing Manager and the Hearings Officer including without limitation to the power to issue and impose conditions on a licence are powers of a minor nature having regard to the number of people, the size of geographic area and the time period affected by the exercise of the power in accordance with subsection 23.2(4) of the Municipal Act, 2001;

AND WHEREAS subsection 391(1) of the Municipal Act, 2001 provides that a municipality may impose fees and charges on persons,

- (a) for services or activities provided or done by or on behalf of it;
- (b) for costs payable by it for services or activities provided or done by or on behalf of any other municipality or any local board; and,
- (c) for the use of its property including property under its control;

AND WHEREAS section 444 of the Municipal Act, 2001 provides that the municipality may make an order requiring the person who contravened the by-law or who caused or permitted the contravention to discontinue the contravening activity, and any person who contravenes such an order is guilty of an offence;

AND WHEREAS it is deemed expedient to pass this by-law;

NOW THEREFORE The Council of The Corporation of the City of London hereby enacts as follows:

## PART 1 - DEFINITIONS

1.1 For the purpose of interpreting the provisions set forth in this By-law, the following definitions shall apply:

In this By-law:

- (a) **“Accessible Taxicab”** means a Taxicab vehicle that is wheelchair-accessible permitting the loading, transportation, and off-loading of a person with a Disability confined to a wheelchair or other similar device, without transfer, and is available for or providing a Conveyance Service, but does not include a Limousine or Group Transportation Vehicle;
- (b) **“Accessible Taxicab Driver”** means a Licensed Taxicab Driver whose Licence has been endorsed by the Licence Manager to permit him or her to drive an Accessible Taxicab;
- (c) **“Accessible Taxicab Owner”** means a person or legal entity who holds an Accessible Taxicab Owner Licence and corresponding Owner;
- (d) **“Accessible Taxicab Priority List”** means the list of Applicant’s for Accessible Taxicab Owner Licences maintained by the Licence Manager in accordance with this By-law;
- (e) **“Applicant”** means a person apply for any licence under this By-law;
- (f) **“Broker”** means any person or legal entity who accepts Orders in order to Dispatch such;
- (g) **“Brokerage”** means the business of a Broker and shall be deemed to include the premises where the business is carried on;
- (h) **“Cab”** is synonymous with the word Taxicab;

- (i) **“CIR”** means a Criminal Information Report containing the result of a search of the Canadian Police Information Centre;
- (j) **“City”** means The Corporation of the City of London;
- (k) **“City Plated Vehicle”** means a Taxicab, Accessible Taxicab, Limousine, or Group Transportation Vehicle that has an Owner Plate;
- (l) **“Class A Accessible Taxicab Owner Licence”** means an Accessible Taxicab Owner Licence issued in the first instance on or before October 31, 2004 with a corresponding Owner Plate numbered 100-999 inclusive;
- (m) **“Class B Accessible Taxicab Owner Licence”** means an Accessible Taxicab Owner Licence issued in the first instance after October 31, 2008, or an Accessible Taxicab Owner Licence issued to a person from the Accessible Taxicab Priority List with the corresponding Owner Plate numbered 1000 or greater;
- (n) **“Class A Taxicab Owner Licence”** means a Taxicab Owner Licence issued in the first instance prior to October 31, 2004 with a corresponding Owner Plate numbered 100- 999 inclusive;
- (o) **“Class B Taxicab Owner Licence”** means an Taxicab Owner Licence issued in the first instance after October 31, 2004, or a Taxicab Owner Licence issued from the Taxicab Owner Priority List with the corresponding Owner Plate numbered 1000 or greater;
- (p) **“Conveyance Service”** means conveying one or more persons in exchange for a fee;
- (q) **“Council”** means the Municipal Council of The Corporation of the City of London;
- (r) **“Director of Building Controls”** means the Chief Building Official as appointed by Council pursuant to the Building Code Act;
- (s) **“Dispatch”** means the communication of an Order or other information in any manner between a Broker and a Driver;
- (t) **“Dispatcher”** means a person who is in the employ of or contracted by a Broker and whose duties include accepting Orders for a Conveyance Service or Dispatching Drivers;
- (u) **“Driver”** means the individual who has care and control of a Taxicab, Accessible Taxicab, Limousine, or Group Transportation Vehicle;
- (v) **“Driver Training”** means a multi-day course administered or approved by the Licence Manager which is specifically designed to train drivers in the industry directly related to the Driver and the associated Driver Licence;
- (w) **“Enforcement Officer”** means a Municipal Law Enforcement Officer appointed by the Council or a police officer with the London Police Services;
- (x) **“Fare”** means:
  - (i) in the case of Taxicabs and Accessible Taxicabs, the value of money displayed on the Taxicab Meter at the termination of a Trip, calculated as set out in Schedule “Y” of this By-law;
  - (ii) in the case of Limousines (Executive), the value of money calculated for a Trip using the zone or hourly rate as set out in Schedule “Y” of this By-law;
  - (iii) in the case of Limousines (Stretch) and Limousines (Classic), the value of money calculated for a Trip using the hourly rate as set out in Schedule “Y” of this By-law; or
  - (iv) in the case of Group Transportation Vehicles, the value of money calculated for a Trip using the hourly rate as set out in Schedule “M” of this By- law;
- (y) **“Fleet”** means one or more City Plated Vehicles of the same type Owner Plate being Dispatched by a Broker;
- (z) **“Grossly Unclean Individual”** means an individual covered in dirt or other material to such

an extent that he or she is likely to leave the interior of a City Plated Vehicle in an unclean state;

- (aa) **“Group Transportation Vehicle”** means a van, minivan, minibus, or sports utility motor vehicle with a seating capacity for not less than 6 and not more than 10 individuals that is available for or providing a Conveyance Service, but does not include a Taxicab, Accessible Taxicab, or Limousine;
- (bb) **“Group Transportation Vehicle Driver”** means a person who holds a Group Transportation Vehicle Driver Licence;
- (cc) **“Group Transportation Vehicle Owner”** means a person who holds a Group Transportation Vehicle Owner Licence and corresponding Owner Plate;
- (dd) **“Hearings Officer”** means Hearings Officer appointed under the City’s Hearings Officer By-law A-6653-121 as amended;
- (ee) **“Lease”** means any contract, agreement, understanding, or other arrangement whereby an Owner permits another person to manage, operate, control, have custody of, or otherwise employ his or her Taxicab or Accessible Taxicab, but does not include permitting a Driver to drive a Taxicab or Accessible Taxicab for one regular shift when the Taxicab or Accessible Taxicab is returned to the Owner at the end of the shift;
- (ff) **“Licence”** means a licence issued under this By-law;
- (gg) **“Licensed”** means licensed under this By-law;
- (hh) **“Licence Manager”** means the Director of Building Controls and includes her or his delegates;
- (ii) **“Licensee”** means any person licensed under this By-law;
- (jj) **“Limousine”** means Limousine (Executive), Limousine (Stretch), or Limousine (Classic);
- (kk) **“Limousine Driver”** means a person who holds a Limousine Driver Licence;
- (ll) **“Limousine (Executive)”** means a luxury, non-metered vehicle of a wheelbase size smaller than a stretch limousine manufactured to carry up to 5 passengers excluding the driver, that is available for or providing a Conveyance Service but does not include a Taxicab or Accessible Taxicab, and is approved by the Licence Manager based on a list of approved makes and models of luxury vehicles as defined by vehicle manufacturers industry standards;
- (mm) **“Limousine (Stretch)”** means a luxury class motor vehicle manufactured or modified with an extended wheel-base with a seating capacity for not more than 10 individuals excluding the driver, and that is available for or providing a Conveyance Service, but does not include a Taxicab, Accessible Taxicab, Limousine (Executive), or Group Transportation Vehicle;
- (nn) **“Limousine (Classic)”** means a motor vehicle for which a historic permit has been issued under the Highway Traffic Act that is available for or providing a Conveyance Service, but does not include a Taxicab, Accessible Taxicab, Limousine (Executive), Limousine (Stretch), or Group Transportation Vehicle;
- (oo) **“Limousine Owner”** means a person or entity who holds a Limousine (Executive), Limousine (Stretch), or Limousine (Classic) Owner Licence, and the corresponding Owner Plate;
- (pp) **“Limousine Priority List”** means the list of Applicants for Limousine(Executive) Owner Licences maintained by the Licence Manager in accordance with this By-law;
- (qq) **“Low Emission Vehicle”** means a motor vehicle that is a hybrid vehicle or a vehicle powered by electricity;
- (rr) **“Maintenance Log”** means a written record of all repairs of a vehicle including the vehicle identification number (VIN), Ontario licence plate number, Owner Plate number, make, model and year, the nature and date of each repair, name of the person carrying out the repair, and confirmation that the Owner was notified of it;

- (ss) **“Municipality”** means the land within the geographic limit of the City of London;
- (tt) **“Operate”** means to drive a Taxicab, Accessible Taxicab, Group Transportation Vehicle, or Limousine while it is available for or providing a Conveyance Service;
- (uu) **“Order”** means a request for a vehicle to provide a Conveyance Service;
- (vv) **“Owner”** means the person or entity who holds a Taxicab Owner Licence, Accessible Taxicab Owner Licence, a Limousine Owner Licence, or a Group Transportation Vehicle Owner Licence;
- (ww) **“Owner Plate”** means a metal number plate issued to the Owner under this By-law corresponding to his or her Owner Licence;
- (xx) **“Passenger”** means any individual, not including the Driver, seated in a Taxicab, Accessible Taxicab, Group Transportation Vehicle, or Limousine, and includes a person engaging or attempting to engage a Taxicab, Accessible Taxicab, Group Transportation Vehicle, or Limousine to provide a Conveyance Service;
- (yy) **“Persons with Disabilities”** means individuals with any degree of physical disability, infirmity, malformation, or disfigurement caused by bodily injury, birth defect, or illness, and includes, but is not limited to:
- diabetes mellitus;
  - epilepsy;
  - a brain injury;
  - any degree of paralysis;
  - amputation;
  - lack of physical co-ordination;
  - blindness or visual impediment;
  - deafness or hearing impediment;
  - muteness or speech impediment;
  - physical reliance on a guide dog or other animal, or on a wheelchair or other remedial appliance or device;
  - a condition of mental impairment or a developmental disability;
  - a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language;
  - a mental disorder; or
  - an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997;
- (zz) **“Plated”** means to have the Owner Plate affixed to the Taxicab, Accessible Taxicab, Limousine, or Group Transportation Vehicle for which it was issued;
- (aaa) **“Priority List”** means either Taxicab Priority List, Accessible Taxicab Priority List, or Limousine Priority List;
- (bbb) **“Safety Standards Certificate”** means a safety standards certificate issued under the Highway Traffic Act;
- (ccc) **“Tariff”** is a schedule of rates appropriate for the class of City Plated Vehicle;“
- (ddd) **“Tariff Card”** means a card, showing the current Tariff, issued by the Licence Manager for display in a vehicle;
- (eee) **“Taxi”** is synonymous with the word Taxicab;
- (fff) **“Taxicab”** means a motor vehicle that is available for or providing a Conveyance Service but does not include a Limousine or Group Transportation Vehicle;
- (ggg) **“Taxicab Driver”** means a person who holds a Taxicab Driver Licence;
- (hhh) **“Taxicab Owner”** means a person who holds a Taxicab Driver Owner Licence and corresponding Owner Plate;

- (iii) **“Taxicab Meter”** means an independent self-contained measuring device approved by the Licence Manager and used in a Taxicab or Accessible Taxicab to calculate, amongst other things, the rate payable for a Trip;
  - (jjj) **“Taxicab Priority List”** means the list of Applicants for Taxicab Owner Licences maintained by the Licence Manager in accordance with this By-law;
  - (kkk) **“Taxi Stand”** means the area set aside and designated by the City to be used by a Taxicab or an Accessible Taxicab while it is waiting for or picking up goods or Passengers;
- (III) “Trip”**
- (i) for a Taxicab or Accessible Taxicab means the distance and time traveled, measured from the place and time at which a Passenger first enters a Taxicab or Accessible Taxicab or when a Taxicab Meter is first engaged, whichever comes first, to the place and time at which the Passenger finally leaves the Taxicab or Accessible Taxicab or the Taxicab Meter is disengaged, whichever comes last;
  - (ii) for a Limousine (Executive) means the distance or time traveled, measured from the place or time at which a Passenger first enters a Limousine (Executive) to the place or time at which the Passenger finally leaves the Limousine (Executive); and
  - (iii) for a Limousine (Stretch), Limousine (Classic), or Group Transportation Vehicle means the time traveled, measured from the time at which a Passenger first enters a Limousine (Stretch), Limousine (Classic), or Group Transportation Vehicle to the time at which the Passenger finally leaves the Limousine (Stretch), Limousine (Classic) or Group Transportation Vehicle; and
- (mmm) **“Trip Sheet”** means a written record of each Trip.; and
- (nnn) **“Zone”** means the map of the City where the City has been subdivided using vertical and horizontal lines creating identical-sized squares or rectangles, or the individual zone or zones thereof.

## PART 2 - PROHIBITIONS

### 2.1 No person shall:

- (a) own or Operate a City Plated Vehicle unless licensed under this By-law;
- (b) own or Operate a City Plated Vehicle without a valid Owner Plate affixed to the vehicle;
- (c) Operate a City Plated Vehicle while their license issued under this By-law is under suspension;
- (d) act as a Broker unless licensed under this By-law;
- (e) operate as a Broker while their license issued under this By-law is under suspension;
- (f) advertise the use of a City Plated Vehicle without an Owner or a Broker license issued under this By-law; and
- (g) publish or cause to be published any representation that they are licensed under this By-law or hold themselves out as being licensed under this By-law if they are not.

## PART 3 - APPLICATION OF BY-LAW - EXEMPTIONS

### 3.1 This By-law shall not apply to:

- (a) a motor vehicle with a seating capacity of 11 or more individuals, including the driver;
- (b) an ambulance or funeral hearse;
- (c) a school bus as defined under the Highway Traffic Act that is licensed under the Public Vehicles Act while it conveys students to and from school as defined under the Highway Traffic Act;
- (d) a bus operated under the Public Vehicles Act by the London Transit Commission;
- (e) the London Community Transportation Brokerage;
- (f) any person the London Transit Commission or the London Community Transportation Brokerage enters into an agreement with for the conveyance of senior citizens or Persons with Disabilities; or
- (g) a motor vehicle used by not for profit organizations registered in the province of Ontario for the purposes of transporting senior citizens or Persons with Disabilities.

#### **PART 4 - ADMINISTRATION OF BY-LAW**

4.1 The administration of this By-law is assigned to the Licence Manager who shall generally perform all of the administrative functions conferred upon him or her by this By-law and without limitation in accordance of provisions of thus By-law shall:

- (a) receive and process all applications for all licenses and renewals of licences;
- (b) issue or refuse to issue, renew or refuse to renew, or refuse to suspend any licence;
- (c) suspend, or revoke any license after a hearing made by the Hearing Officer; and
- (d) impose terms and conditions on licences.

#### **PART 5 - APPLICATIONS FOR LICENSES AND RENEWALS**

5.1 Every application for a licence and renewal licence shall be made to the Licence Manager on the forms provided by the Licence Manager. Without limitation, every application for a licence or a renewal shall include the following information:

- (a) the name, date of birth, municipal address and telephone number of each Applicant;
- (b) if the Applicant is a partnership, the name, address and telephone number of each partner;
- (c) if the Applicant is a corporation, the address of its head office, the name, address and telephone number of each director and officer; a sworn statement by the Applicant certifying the accuracy, truthfulness and completeness of the application;
- (d) if the Applicant is a partnership, a sworn statement by each partner certifying the accuracy, truthfulness and completeness of the application; and
- (e) if the Applicant is a corporation, a sworn statement by an officer of the corporation duly authorized for that purpose certifying the accuracy, truthfulness and completeness of the application.

5.2 Every person applying for a licence or a renewal of a licence shall provide in full at the time the application is submitted all of the information requested on the application form as well as:

- (a) payment of the prescribed fee as set out in this By-law;
- (b) if the Applicant or Licensee is a corporation, a copy of the incorporating documentation, a copy of the last initial notice or notice of change which has been filed with the provincial or federal government and a Certificate of Status issued by the Ministry of Government and Consumer Services dated no later than fifteen (15) days prior to the date of the application;
- (c) if the Applicant or Licensee is a partnership, details of each partner's interest in the partnership; and
- (d) any other documentation or information as may be required in any other part of this By-law, including any Schedule to this By-law, and by the Licence Manager.

5.3 The Licence Manager may require affidavits in support of an application for or a renewal of a licence.

5.4 Every application may be subject to investigations by and comments or recommendations from the municipal or provincial department or agencies as the Licence Manager deems necessary including but not limited to:

- (a) the London Police Services;
- (b) the Manager of By-law Enforcement;
- (c) the Ministry of Transportation.

#### **PART 6 - ISSUANCE OF LICENSES**

6.1 Every Licence issued under this By-law shall be in the form and manner as provided by the Licence Manager and shall, without limitation, include on its face:

- (a) the licence number;
- (b) the name of each Licensee; and
- (c) the date the licence was issued and the date it expires .

6.2 A licence issued under this By-law shall be valid only for the period of time for which it was issued. A licence issued under this By-law may be renewed provided the Applicant meets all of the requirements of this By-law. An application for a renewal shall be made in person at the office of the Licence Manager on or before the expiry date of the licence being renewed.

6.3 Every Licence that is issued for the first time is subject to the following conditions observed by the Applicant, and at the time of issuance of the Licence:

- (a) the Applicant shall attend the office of the Licence Manager;
- (b) the Applicant shall pay the prescribed annual fee as set out in this By-law;
- (c) the Applicant shall pay all fees and fines owed by the Applicant to the City; and
- (d) the Applicant shall meet all of the requirements of this By-law.

6.4 Every Licence that is for renewal is subject to the following conditions observed by the Licensee, and at the time of renewal of the Licence, the Licensee shall:

- (a) attend the office of the Licence Manager;
- (b) pay the prescribed annual fee as set out in this By-law;
- (c) pay all fees and fines owed by the Licensee to the City;
- (d) renew the Licence during the renewal period which is any business day in the birth month of the Licensee; and
- (e) shall meet all of the requirements of this By-law.

6.5 An Applicant with a shall pay in the last month of the period of time when it was last issued.

6.6 The issuance of a licence or renewal thereof under this By-law is not intended and shall not be construed as permission or consent by the City for the Licensee to contravene or fail to observe or comply with any law of Canada, Ontario or any By-law of the City.

6.7 Every licence, at all times, is owned by and is the property of the City and is valid only in respect of the person named therein.

6.8 No licence issued under this By-law may be sold, purchased, leased, mortgaged, charged, assigned, pledged, transferred, seized, detained, or otherwise dealt with except in accordance with this By-law.

6.9 Fees and inspection fees paid under this By-law are non-refundable.

6.10 A limitation is imposed on the issuance of Taxicab Owner Licences, Accessible Taxicab Owner Licences, and Limousine Owner Licences as set out in this By-law.

6.11 The following classes of Licenses may be issued under this By-law in accordance with the provisions of this By-law and the corresponding Schedules:

- (a) Taxicab Driver Licence (all types); - Schedule "D";
- (b) Taxicab Owner Licence (all types); - Schedule "J";
- (c) Limousine Driver Licence – Schedule "E";
- (d) Limousine Owner Licence – Schedule "K";
- (e) Group Transportation Vehicle Driver Licence – Schedule "F";
- (f) Group Transportation Vehicle Owner Licence – Schedule "L"; and,
- (g) Broker Licence – Schedule "M".

## **PART 7 - NOTIFICATION OF CHANGE OF INFORMATION**

7.1 When a Licensee changes his or her name, address, affiliated Broker, employer or any other information relating to the Licence, the Licensee shall notify the Licence Manager within days after the change of address or any other information relating to the Licence and shall return immediately to the Licence Manager for amendment.

7.2 When the Licensee is a corporation and there is any change in the following information given on the application namely: the names and addresses of officers or directors, the location of the corporate head office, change of ownership of shares, the Licensee shall report the change to the Licence Manager within 5 days of the change and if necessary as determined by the Licence Manager, the Licence shall be returned immediately to the Licence Manager for amendment.

## **PART 8 - LEASING OF OWNER LICENCES**

8.1 No Person shall enter into or be party to any Lease or otherwise convey rights over a Taxicab or Accessible Taxicab Licence or Owner Plate or give or receive any consideration or remuneration therefore.

8.2 Notwithstanding subsection 8.1 of this By-law, a Taxicab Owner holding a Class A Taxicab Owner Licence may lease his or her Taxicab and an Accessible Taxicab Owner holding a Class A Accessible Taxicab Owner Licence may lease his or her Accessible Taxicab, provided that;

- (a) the lessee is Licensed as a Driver, Owner, or Broker;
- (b) under the terms of the Lease, the Taxicab or Accessible Taxicab Owner provides a Taxicab or Accessible Taxicab that is Plated and otherwise meets all of the requirements of this By-law;
- (c) under the terms of the Lease, the Taxicab or Accessible Taxicab Owner is responsible for the maintenance of and insurance on the Taxicab or Accessible Taxicab;
- (d) the Lease is for one Taxicab or one Accessible Taxicab and expires upon the sale of, replacement of, or other disposition of the vehicle excluding a transfer between different Brokers;
- (e) the Taxicab or Accessible Taxicab Owner or a partner, if he Applicant is a partnership, or an officer or director, if the Applicant is a corporation, signs a statutory declaration stating that the Owner Plate will not be transferred during the term of the Lease;
- (f) the Lease is in writing and signed by the parties thereto;
- (g) a copy of the Lease is filed with the Licence Manager;
- (h) all fees required under this By-law are paid.

8.3 The written Lease may be in any form agreed to by the parties thereto, provided that it includes:

- (a) the date of its signing;
- (b) the names and business addresses of the parties thereto;
- (c) its effective date;
- (d) its termination date;
- (e) a full description of the Taxicab or Accessible Taxicab which is the subject of the Lease, including the vehicle identification number, the make, the model year, the licence plate number and the number of the Owner Licence and Owner Plate;
- (f) the parties' rights to early termination of the Lease; and
- (g) the signatures of the parties and witnesses thereto.

8.4 No person shall sub-lease or purport to sub-lease a Taxicab or Accessible Taxicab that is the subject of a Lease.

8.5 No Owner shall, by a term in a Lease or otherwise, permit any Lessee or other person to lease or sub-Lease or purport to lease or sub-lease a Taxicab or Accessible Taxicab that is the subject of a Lease.

8.6 No person shall be a party to a Lease or purported Lease of a Taxicab or Accessible Taxicab to which the Owner is not the lessor.

8.7 Every Taxicab or Accessible Taxicab Owner shall notify the Licence Manager in writing of the expiration or other sooner termination of any Lease to which he or she is a party within 10 days.

8.8 No Taxicab or Accessible Taxicab Owner shall enter into or be a party to more than one Lease at any one time with respect to any one Taxicab or one Accessible Taxicab.

## **PART 9 - TRANSFER OF OWNER LICENCES**

9.1 An Owner Licence may be transferred provided that:

- (a) the Owner Licence being transferred is one of the following:
  - (i) a Class A Taxicab Owner Licence; or
  - (ii) an Class A Accessible Taxicab Owner Licence;
- (b) the transferee meets the eligibility criteria as set in this By-law for the associated Owner Licence Priority List or holds a valid Driver Licence of the same type as the Owner Licence;
- (c) the transferee, or a partner, if the transferee is a partnership, or an officer or director, if the

- transferee is a corporation signs a statutory declaration as set out by the Licence Manager;
- (d) the transferor or a partner, if the transferor is a partnership, or an officer or director, if the transferor is a corporation has completed a written application for such a transfer;
  - (e) the transferee meets all of the requirements of an Owner Licence under this By-law, including submitting the vehicle to which the Owner Plate will be affixed for inspection, and will be issued a the Owner Licence at the time of the transfer;
  - (f) if the vehicle is an Accessible Taxicab, the transferee is an Accessible Taxicab Owner who will use the transferred Accessible Taxicab Owner Licence to provide an Accessible Taxicab Conveyance Service; and
  - (g) all fees required under this By-law are paid.

9.2 Class B Taxicab Owner Licences and Class B Accessible Owner Taxicab Owner Licences and the corresponding Owner Plates numbered 1000 or greater shall not be transferred.

9.3 Owner Licences not listed in section 9.1(a) shall not be transferred.

### **PART 10 - TRANSFER OF OWNER LICENCES BY AN ESTATE**

10.1 :An Owner Licence may be transferred, provided that:

- (a) the Owner Licence being transferred is one of the following:
  - (i) a Class A Taxicab Owner Licence; or
  - (ii) an Class A Accessible Taxicab Owner Licence.

10.2 Owner Licences not listed in section 10.1(a) shall not be transferred and shall be returned to the Licence Manager within 30 days following the death of an individual holding such Licence.

10.3 Within 30 days following the death of an individual holding an Owner Licence, the executor or administrator of the individual's estate shall file with the Licence Manager:

- (a) proof of death of the individual; and
- (b) proof of the executor's or administrator's capacity.

10.4 On the death of an individual holding any transferable Owner Licence:

- (a) the executor or administrator of the individual's estate may continue to hold any Owner Licences for up to one year following the date of death, subject to all of the requirements of this By-law;
- (b) during the year following the date of death, the executor or administrator of the individual's estate may transfer any Owner Licences on behalf of the Owner as stipulated in section 9 of this By-law
- (c) after one year following the date of death, all remaining non transferred Owner Licences shall be revoked and returned to the Licence Manager by the executor or administrator of the individual's estate immediately.

10.5 Notwithstanding subsection 10.4(c) of this By-law, if the executor or administrator of the individual's estate has not transferred all Owner Licences in accordance with subsections 10.4(b), he or she may request a hearing before a Hearings Officer to consider a conditional extension of up to 2 years before revocation. A request for a hearing shall be made by filing with the City Clerk a notice of appeal in writing and the appeal fee as set out in this By-law prior to the expiration of the one year period following the date of death. The notice of appeal must comply with the requirements as set out in Schedule 1 of the City's Hearings Officer By-law A.-6653-121, as amended.

### **PART 11 - POWERS OF LICENCE MANAGER**

11.1 The power and authority to refuse to issue or renew a licence, to cancel, revoke or suspend a licence, to impose terms and conditions, including special conditions, on a licence, or to exempt any person from all or part of this By-law are delegated to the Licence Manager.

11.2 The Licence Manager shall issue a licence or renew a licence where the requirements or conditions of this By-law have been met.

11.3 The Licence Manager may refuse to issue, refuse to renew or revoke or suspend a licence or impose a term or condition on a licence on the following grounds:

- (a) the conduct of the Applicant or Licensee, or any partner, officer, director, employee or agent of the Applicant or Licensee, affords reasonable cause to believe that the Applicant or Licensee will not carry on his or her business in accordance with the law or with honesty or integrity;
- (b) an Applicant or Licensee is carrying on activities that are in contravention of this By-law;
- (c) there are reasonable grounds to believe that an application or other documents provided to the Licence Manager by or on behalf of the Applicant or a Licensee contains a false statement;
- (d) any information contained in the original application form or any other information provided to the Licence Manager, has ceased to be accurate and the Licensee has not provided up-to-date accurate information to the Licence Manager to allow the Licence Manager to conclude that the Licence should continue;
- (e) an Applicant or Licensee does not meet, at any time, any of the requirements of this By-law or any conditions imposed on a Licence;
- (f) the Applicant or Licensee is not in compliance with any federal, provincial law or City By-law, including this By-law;
- (g) the Applicant or Licensee or any partner, officer or director has been convicted of an offence, for which a pardon has not been granted, pursuant to any one or more of Parts V (Sexual Offences), VII (Offences Against Persons) or IX (Offences Against Property ) of the Criminal Code of Canada, R.S.C. 1985 c. C- 46, as amended or any other criminal convictions in the preceding five (5) years;
- (h) the Applicant or Licensee has been convicted of an indictable offence under any Statue of Canada, including but not limited to the Criminal Code of Canada, the Narcotic Control Act, the Food and Drug Act, and the Controlled Drug and Substances Act during the preceding five (5) years;
- (i) the Applicant or Licensee has been convicted of any other criminal offence for which, in the opinion of the Licence Manager, it would not be in the interest of public safety to issue a licence;
- (j) the Applicant or Licensee is currently under a prohibition order issued in any court within Canada that prohibits the operation of a motor vehicle; or
- (k) the Applicant or Licensee does not have a valid "G" Ontario Driver's Licence or equivalent or their driver's licence is under suspension.

11.4 Notwithstanding any other provision of this By-law, the Licence Manager may impose terms and conditions on any licence at issuance, renewal, or any time during the term of the licence, including special conditions, as are necessary in the opinion of the Licence Manager to give effect to this By-law.

11.5 Where the Licence Manager is of the opinion that:

- (a) an application for a licence or renewal of a licence should be refused;
- (b) a reinstatement should not be made;
- (c) a licence should be revoked;
- (d) a licence should be suspended, or,
- (e) a term or condition of a licence should be imposed;

the Licence Manager shall make that decision.

11.6 Where the Licence Manager has made a decision under subsection 11.5 of this By-law, the Licence Manager's written notice of that decision shall be given to the Applicant or the Licensee by registered mail to that person's last known address or that corporation's registered head office.

11.7 The written notice to be given under section 11.6 of this By-law shall:

- (a) set out the grounds for the decision;
- (b) give reasonable particulars of the grounds;
- (c) be signed by the Licence Manager; and,
- (d) state that the Applicant or Licensee is entitled to a hearing by the Hearings Officer if the Applicant or Licensee files with the City Clerk a notice of appeal in writing and the appeal fee as set out in this By-law within ten (10) days after the notice is section 11.6 of this By-law is served. The notice of appeal must comply with the requirements as set out in Schedule 1 of the City's Hearings Officer By- law A-6653-121 as amended.

11.8 Where no appeal is registered within the required time period, the decision of the Licence

Manager shall be final.

11.9 Despite section 11.7 of this By-law where a Licence is voluntarily surrendered by the Licensee for revocation, the Licence Manager may revoke the Licence without notice to the Licensee.

## **PART 12 - HEARINGS BEFORE THE HEARINGS OFFICER**

12.1 The power and authority to conduct hearings of appeals under this By-law are hereby delegated to the Hearings Officer.

12.2 The provisions of the City's Hearings Officer By-law A-6653-121 as amended apply to all hearings conducted by the Hearings Officer under this By-law.

12.3 The Hearings Officer may uphold or vary the decision of the Licence Manager or make any decision that the Licence Manager was entitled to make in the first instance.

12.4 The decision of the Hearings Officer is final.

## **PART 13 - ENFORCEMENT**

13.1 This By-law may be enforced by an Enforcement Officer.

13.2 No person shall hinder or obstruct, or attempt to hinder or obstruct, any person who is exercising a power or performing a duty under this By-law, including carrying out an inspection.

13.3 No person shall fail to produce immediately his or her Licence or any other relevant documents required under this By-law when requested to do so by the Licence Manager or an Enforcement Officer.

## **PART 14 - INSPECTIONS**

14.1 Every Owner and Driver shall submit or cause to be submitted their City Plated Vehicle for inspection when required to do so by the Licence Manager or an Enforcement Officer to a place designated by the Licence Manager or an Enforcement Officer:

- (a) forthwith if the Vehicle is in the presence of the Licence Manager, an Enforcement Officer or an Ontario Ministry of Transportation Inspector and the Vehicle is in Operation; or
- (b) within 24 hours of receipt of the request, at a time set by the Licence Manager or an Enforcement Officer, if the vehicle is not in the presence of the Licence Manager, an Enforcement Officer or an Ontario Ministry of Transportation Inspector.

14.2 Every Owner or Driver shall, upon the request of the Licence Manager or an Enforcement Officer during an inspection, produce all relevant licences, permits, invoices, vouchers, appointment books, Trip Sheets or like documents and the Licence Manager or an Enforcement Officer may remove any of these documents for photocopying provided that the Owner or Driver is given a receipt and the documents are returned to him or her within 48 hours.

14.3 Notification of an inspection under section 14 of this By-law or an order made under this section of the By-law shall be served on an Owner:

- (a) personally;
- (b) by registered letter mail to the last known address of the Owner, whether actually received or not;
- (c) personally on the Driver Operating the City Plated Vehicle;
- (d) by leaving a copy with an individual at a Brokerage associated with the Owner; or
- (e) by facsimile to the last known facsimile number of a Broker associated with Owner.

14.4 An Enforcement Officer may require a Driver or an Owner to submit or cause to be submitted their City Plated Vehicle for a random inspection, including an inspection by a designated mechanic or a designated representative of the manufacturer of the Taxicab Meter, at a time and place specified by the Enforcement Officer to ensure that the provisions of this By-law are being complied with.

14.5 When the Licence Manager or an Enforcement Officer believes on reasonable grounds that a City Plated Vehicle is being Operated such that it is a danger to the health or safety of the public, her or she may:

- (a) remove the Owner Plate;
- (b) order the Driver to have the Vehicle towed to a place of repair or other private property at the Driver or the Owner's expense; and
- (c) order the Owner not to Operate or permit to the Operation of the Vehicle until the danger is remedied, the Vehicle has been inspected by the Licence Manager or an Enforcement Officer and, in the case of a Taxicab or Accessible Taxicab, the Taxicab Meter has been resealed; or
- (d) order the Owner to file a Safety Standards Certificate dated after the date of the order.

14.6 For the purpose of this subsection, mechanical defect includes, but is not limited to, mechanical defects directly or indirectly related to any part or parts of the City Plated Vehicle involving or affecting:

- (a) its brakes or braking system;
- (b) its steering system;
- (c) its suspension system;
- (d) its under body;
- (e) its exhaust system;
- (f) the condition of its tires;
- (g) its exterior or interior lamps;
- (h) its glass;
- (i) its seat belt operation;
- (j) its wheelchair restraints, if applicable;
- (k) its heating system; or
- (l) the condition of the vehicle's body.

14.7 Every Owner whose City Plated Vehicle is deemed unsafe or dangerous due to mechanical defects, may be required to attend before the Licence Manager to determine whether or not his or her Licence should be suspended, revoked or have conditions imposed on it.

14.8 When the Licence Manager or an Enforcement Officer believes on reasonable grounds that a City Plated Vehicle does not comply with the requirements of this By-law, he or she may order the Owner to bring it into compliance, and the order shall:

- (a) state the Owner Plate number of the Vehicle;
- (b) give reasonable particulars of any repairs to be made;
- (c) indicate the time for compliance with the order;
- (d) give notice that if the order is not complied with the Owner Licence may be suspended; and
- (e) require that the Owner Plate be returned to Licence Manager immediately.

## **PART 15 – TARIFFS**

15.1 Every Driver and Owner shall charge a Fare for each Trip as set out in Schedule "Y" of this By-law.

15.2 Every Taxicab Driver or Accessible Taxicab Driver shall draw his or her Passenger's attention to the amount of the Fare on the Taxicab Meter at the conclusion of the Trip.

15.3 Every Limousine (Executive) Driver shall, when a Passenger enters a Limousine, calculate the correct Fare and communicate such Fare to the Passenger prior to commencement of the Trip,

15.4 No Driver or Owner shall receive a Fare or charge from any person unless the current Tariff Card is on display in accordance with the provisions of this By-law.

15.5 Notwithstanding section 15.1 of this By-law, a Taxicab Owner or Accessible Taxicab Owner and a Passenger or other person may enter into an agreement for parcel handling at an agreed upon charge, provided that the charge shall not apply to luggage accompanying a Passenger on a Trip to or from a transportation terminal.

15.6 All Fares as set out in Schedule "Y" of this By-law are inclusive of H.S.T.

15.7

15.8 Due to the changing nature of the industry, at such times when Fares require adjustment, the Licence Manager shall ensure that:

- (a) Limousine (Executive) Fares are at least 15% higher than a Taxicab Fares for the same Trip;
- (b) Limousine (Stretch) and Limousine (Classic) Fares are higher than Limousine (Executive) Fares; and
- (c) Group Transportation Vehicle Fares are higher than Limousine (Executive) Fares.

#### **PART 16 - LICENCE AND OTHER FEES**

16.1 The annual Licence fees to be paid to the City in this By-law shall be as listed in Schedule "Z" of this By-law. The fees in Schedule "Z" do not include H.S.T.

#### **PART 17 - PENALTY**

17.1 Any person who contravenes any provision of this By-law, including any Schedules attached hereto, is guilty of an offence.

17.2 A director or officer of a corporation who knowingly concurs in the contravention of any provision of this By-law is guilty of an offence.

17.3 A person convicted under this By-law is liable to a maximum fine of \$25,000.00 upon a first conviction and a maximum fine of \$50,000.00 for any subsequent conviction.

17.4 Despite subsection 17.3 where the person convicted is a corporation, the corporation is liable to a maximum fine of \$50,000.00 upon a first conviction and a maximum fine of \$100,000.00 for any subsequent conviction.

17.5 If this By-law is contravened and a conviction entered, in addition to any other remedy and to any penalty imposed by this By-law, the court in which the conviction has been entered and any court of competent jurisdiction thereafter may make an order,

- (a) prohibiting the continuation or repetition of the offence by the person convicted; and,
- (b) requiring the person convicted to correct the contravention in the manner and within the period that the court considers appropriate.

#### **PART 18 - GENERAL**

18.1 If any provision or part of this By-law is declared by any court or tribunal of competent jurisdiction to be illegal or inoperative, in whole or in part, or inoperative in particular circumstances, the balance of the By-law, or its application in other circumstances, shall not be affected and shall continue to be in full force and effect.

18.2 If there is a conflict between a provision of this By-law and a provision of any other City By-law, then the more restrictive provision shall apply.

18.3 Unless otherwise stated, the requirements of the Schedules to this By-law shall be in addition to all other requirements of this By-law.

#### **PART 19 - MISCELLANEOUS**

19.1 By-law L.-126-256 and any amendments thereto are hereby repealed.

19.2 This By-law may be referred to as the "Taxicab and Limousine Licensing By-law".

19.3 This By-law shall come into force and effect on March 1, 2012.

Joe Fontana  
Mayor

Catharine Saunders  
City Clerk

First reading -  
Second reading -  
Third reading –

**SCHEDULE "A" - DRIVER LICENCE: APPLICATIONS AND RENEWALS**

1.1 Every Applicant for a Driver Licence or a renewal thereof shall:

- (a) attend at the office of the Licence Manager in person and complete a written application form for such Licence and have their photograph taken;
- (b) file with the Licence Manager documentation showing proof of Canadian Citizenship, Landed Immigrant Status; or a Work Permit to work as a driver issued by the Government of Canada;
- (c) submit to the Licence Manager a valid Class G driver's licence issued by the Province of Ontario which is in good standing according to the records of the Ministry of Transportation;
- (d) submit to the Licence Manager proof that they are at least 18 years of age;
- (e) have completed an English assessment exam administered by the Licence Manager with a minimum grade of 75% or a minimum grade of 85% for a subsequent attempt made at least two months after a previous attempt;
- (f) have completed a Driver Training-examination administered by the Licence Manager with passing grade of 75% or a minimum grade of 85% for a subsequent attempt made at least two months after a previous attempt;
- (g) submit to the Licence Manager a CIR from the London Police Services dated no earlier than 60 days prior to the Application for a Licence;
- (h) submit to the Licence Manager a Ministry of Transportation driver's abstract dated no earlier than 60 days prior to the Application for a Licence;
- (i) provide a certificate prepared by a qualified medical practitioner which states that the Applicant is physically and mentally capable of performing the duties of a Licenced Driver being applied for; and
- (j) comply with all of the provisions of this By-law.

1.2 An Applicant applying for a renewal of a Driver Licence:

- (a) shall be exempted from the requirement for an English assessment exam in subsection 1.1(e) of this Schedule;
- (b) may be exempted from the requirement for a Driver Training exam in subsection 1.1(f) of this Schedule if he or she files with the Licence Manager every four years or sooner as required by the Licence Manager, proof of completion of a training course or a written test approved by the Licence Manager with a minimum grade of 75%; and
- (c) may be exempted from the requirement to provide a medical certificate subsection 1.1(i) of this Schedule unless the Licence Manager believes that it would be in the public interest to require such certificate.

## SCHEDULE "B" - DRIVER DUTIES: BASIC REGULATIONS

### 1.1 Every Licensed Driver shall:

- (a) carry his or her driver's licence issued under the *Highway Traffic Act*, and his or her Licence while operating a City Plated Vehicle;
- (b) affix his or her Licence in a position in the City Plated Vehicle so that the side of the Licence containing the photograph is plainly visible to and readable by Passengers in the front seat and back seat of the vehicle;
- (c) display the tariff card so that it is plainly visible to and readable by Passengers in the front seat and back seat of the vehicle;
- (d) maintain an accurate Trip Sheet of all Trips made by the driver during each shift. The Trip Sheet shall be updated at the conclusion of each Trip; The minimum information required to be recorded on the Trip Sheet is:
  - (i) Information regarding each Shift:
    - (a) the date and time, and odometer reading at the shift start;
    - (b) the date and time, and odometer reading at the shift end;
    - (c) the Driver's name and Licence number;
    - (d) the City Plated Vehicle number; and
  - (ii) Information regarding each Trip:
    - (a) Time of call or pick-up;
    - (b) Location of each pick-up and drop-off;
    - (c) Number of passengers; and
    - (d) Amount of the Fare;
- (e) retain all Trip Sheets for any driven City Plated Vehicle for at least 12 months;
- (f) keep in the City Plated Vehicle a current Maintenance Log for the same vehicle;
- (g) have in the City Plated Vehicle a current street guide or City map;
- (h) each shift before driving examine the City Plated Vehicle for mechanical or other defects and similarly examine it at the end of each shift, and if the Driver is not the Owner, report any mechanical defects forthwith to the Owner and enter such defects into the Maintenance Log.
- (i) report forthwith to the Licence Manager if he or she is convicted of any offence under the Criminal Code of Canada, the Narcotic Control Act, the Food and Drug Act, the Controlled Drug and Substances Act or the Highway Traffic Act;
- (j) report immediately to the Licence Manager when he or she has had his or her driver's licence issued under the Highway Traffic Act canceled, suspended, or revoked, or when the driver's licence has expired, and surrender his or her Licence to the Licence Manager;
- (k) provide forthwith if requested by the Licence Manager a certificate prepared by a qualified medical practitioner which states that the Applicant is physically and mentally capable of performing the duties as a Driver of City Plated Vehicle;
- (l) be civil, courteous, refrain from using profanity, and offer to assist a Passenger when it is evident that the Passenger is a Person with a Disability, is elderly, or is in need of assistance;
- (m) when Operating a City Plated Vehicle be neat and clean in personal appearance, wearing clothes that are neat and free from soil, grease, dirt, rips, and tears;
- (n) when Operating a City Plated Vehicle punctually keep all appointments, and not make any appointments if a previous engagement would prevent him or her from fulfilling it;
- (o) when a Passenger enters the City Plated Vehicle and gives the Driver the desired destination, take the most expeditious possible route to the destination desired, unless the Passenger designates otherwise;
- (p) when Operating a City Plated Vehicle take care of all property delivered or entrusted to him or her and accepted by him or her;
- (q) immediately upon termination of a Trip, search his or her City Plated Vehicle for any property left therein and deliver the property to its owner or if its owner cannot be found, to the London Police Services;
- (r) provide to a Passenger if requested, a receipt, showing: the Driver's name; the Owner's Plate number for the vehicle; the date and time of the Trip; the points of origin and destination of the Trip, the cost of the Trip as determined by the Fare;
- (s) unless his or her City Plated Vehicle has been previously engaged, provide a Conveyance Service to any Person who may require his or her City Plated Vehicle, refusing only when:
  - (i) the Driver is concerned for his or her personal safety;
  - (ii) the person has not paid a previous Fare or cancellation charge;

- (iii) the person is, in the opinion of the Driver, unable or unwilling to pay the Fare and has been unable or unwilling, when given the opportunity to do so, to satisfy the Driver that he or she has funds to pay the Fare; or
- (iv) the person is a Grossly Unclean Individual;
- (t) ensure that the City Plated Vehicle's seat belts are plainly visible to and may be conveniently used by the Passenger;
- (u) maintain the interior and exterior of the City Plated Vehicle while he or she is Operating it, in a clean and tidy condition, including maintain the interior:
  - (i) free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on to the person, clothing or possessions of a Passenger;
  - (ii) free of all waste paper, cans, garbage or any other item not intrinsic to the Operation of the City Plated Vehicle;
  - (iii) free of noxious substances;
  - (iv) free of excess wear including tears and cigarette burns in the upholstery;
  - (v) in a dry condition;
  - (vi) in good repair;
  - (vii) with working seat belts;
  - (viii) with side windows that open and close;
  - (ix) with every seat securely mounted maintaining its position and adjustment;
  - (x) with a working dome light that will activate automatically when the vehicle doors open;

and maintain the exterior:

- (xi) free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on the person, clothing or possessions of a Passenger, except water or snow;
- (xii) in good repair;
- (xiii) free from exterior body damage;
- (xiv) with no missing or removed fender, grill or molding;
- (xv) with securely closing doors and trunk lid;
- (xvi) with all handles and catches in good repair;
- (xvii) paint or finish; and
- (xviii) with four matching hubcaps or wheels.

## SCHEDULE "C" - DRIVER PROHIBITIONS

### 2.1 No Licensed Driver shall:

- (a) Operate a City Plated Vehicle that does not have a valid Owner Plate affixed thereto;
- (b) Operate a City Plated Vehicle whose Owner is not Licensed for the City Plated Vehicle;
- (c) Operate a City Plated Vehicle with luggage or other material therein obstructing the Driver's view;
- (d) Operate, if applicable, a City Plated Vehicle unless it is equipped with an operating camera system in accordance with this By- law;
- (e) Operate, if applicable, a City Plated Vehicle unless the decal stating that photographic images of the Passengers are being recorded is installed in the City Plated Vehicle in accordance this By-law;
- (f) fail to provide exact change to the Passenger;
- (g) make any charge for time lost through defects or inefficiency of the City Plated Vehicle or the incompetence of the Driver;
- (h) make any charge for the time elapsed due to early arrival of the City Plated Vehicle in response to a call for the City Plated Vehicle to arrive at a fixed time;
- (i) engage in any misleading or deceiving statement or representation to a person about the location or distance of any destination named by that person;
- (j) have taken, consumed or have in his or her possession any alcohol, drugs or intoxicants while Operating a City Plated Vehicle;
- (k) solicit or permit the solicitation of any person to become a Passenger;
- (l) carry in any City Plated Vehicle a greater number of Passengers than is set out in the manufacturer's rating of seating capacity for such vehicle, and for which a fully operational seat belt is available for each Passenger's use;
- (m) take on additional Passengers after the vehicle has departed with one (1) or more Passengers from any one starting point, except under the following circumstances:
  - (i) when done at the request or permission of a Passenger who is sixteen years of age or older and who is already in the vehicle;
  - (ii) in an emergency situation; or
  - (iii) on a Trip exclusively taking student to or from school;
- (n) interfere in any way with the normal use of a public place or with surrounding traffic;
- (o) Operate a City Plated Vehicle unless it meets the standards for the issuance of a Safety Standard Certificate;
- (p) recommend hotels, restaurants or other like facilities unless asked to do so by the Passenger;
- (q) smoke inside a City Plated Vehicle; and
- (r) use or accept cellular telephone calls when engaged by a Passenger.

## SCHEDULE "D" – TAXICAB AND ACCESSIBLE TAXICAB DRIVER

### 1. DRIVER'S LICENCE APPLICATIONS AND RENEWALS

1.1 Schedule "A" sets out the regulations for applications and renewals for a Taxicab Driver Applicant or an Accessible Taxicab Driver Applicant;

1.2 In addition to subsection 1.1, every Applicant for an Accessible Taxicab Driver Licence or a renewal thereof shall;

- (a) hold a valid Taxicab Driver Licence;
- (b) satisfactorily complete a sensitivity course approved by the Licence Manager pertaining to the transportation of Persons with Disabilities and, subsequently complete a written examination administered by the Licence Manager with:
- (c) a minimum grade of 75% for a first attempt; or
- (d) a minimum grade of 85% for a subsequent attempt made at least one month after a previous attempt; and
- (e) submit his or her Taxicab Driver Licence to the Licence Manager for endorsement as an Accessible Taxicab Driver Licence.

1.3 An Applicant applying for a renewal of an Accessible Taxicab Driver Licence may be exempted from the requirement of a sensitivity course or the written examination in subsection 1.2(b) of this Schedule if he or she files with the Licence Manager every four years or sooner as required by the Licence Manager, proof of completion of a sensitivity course approved by the Licence Manager pertaining to Persons with Disabilities or completes a written examination approved by the Licence Manager with a minimum grade of 75%.

### 2. DRIVER'S DUTIES

2.1 Schedule "B" sets out basic driver duties for a Taxicab Driver or an Accessible Taxicab;

2.2 In addition to subsection 2.1, every Taxicab Driver or Accessible Taxicab Driver shall

- (a) engage the Taxicab Meter at the commencement of the Trip, keep it engaged throughout the Trip;
- (b) at the conclusion of the Trip, place the Taxicab Meter in the time-off position and after payment at the vacant status;
- (c)
- (d) enter a Taxi Stand by positioning his or her Taxicab at the end of any line formed by other vehicles and remain in the driver's seat, ready to provide a Conveyance Service, when first or second in the line.

2.3 Also, every Accessible Taxicab Driver shall:

- (a) ensure that all wheelchairs being transported within the Accessible Taxicab are securely fastened so as to prevent them from moving when the Accessible Taxicab is in motion;
- (b) record the number of Trips of Persons with Disabilities and persons without disabilities on his or her Trip Sheets; and
- (c) ensure that the Accessible Taxicab:
  - (i) is equipped with an extra tire, wheel and jack ready for use for that Accessible Taxicab;
  - (ii) has wheelchair tie downs;
  - (iii) is in compliance with the Canadian Standards Association's Standard D409-M84 and all other applicable federal and provincial legislation;
  - (iv) has a first aid kit;
  - (v) has a dry chemical fire extinguisher having an effective total rating of at least 4-Bc and weighing 2.27 kilograms; and
  - (vi) has operable air-conditioning and heating;
- (d) give priority for Conveyance Services for Persons with Disabilities

### 3. DRIVER'S PROHIBITIONS

3.1 Schedule "C" sets out basic driver prohibitions for a Taxicab Driver or an Accessible Taxicab Driver;

3.2 In addition to subsection 3.1, no Licensed Taxicab Driver or Licensed Accessible Taxicab

Driver shall:

- (a) Operate a Taxicab or Accessible Taxicab when the Taxicab Meter:
  - (i) does not properly calculate the Fare with the rates in Schedule "Y" of this By-law;
  - (ii) when the seal is not intact or has been broken;
  - (iii) does not illuminate;
  - (iv) is not clearly visible to Passengers; or
  - (v) is not in good working condition.
- (b) Operate a Taxicab or Accessible Taxicab without side numbers and a properly functioning roof light;
- (c) overcrowd a Taxi Stand or displace any Taxicab or Accessible Taxicab already at the Taxi Stand;
- (d) interfere in any way with the normal use of a Taxi Stand;

**SCHEDULE "E" – LIMOUSINE DRIVER****1. DRIVER'S LICENCE APPLICATIONS AND RENEWALS**

1.1 Schedule "A" sets out the regulations for applications and renewals for a Limousine Driver Applicant;

**2. DRIVER'S DUTIES**

2.1 Schedule "B" sets out basic driver duties for a Limousine Driver;

2.2 In addition to subsection 2.1, every Limousine Driver shall:

- (a) when a Passenger enters a Limousine, calculate the correct Fare as in Schedule "Y" of this By-law and communicate such Fare to the Passenger prior to commencement of the Trip,

**3. DRIVER'S PROHIBITIONS**

3.1 Schedule "C" sets out basic driver prohibitions for a Limousine Driver;

3.2 In addition to subsection 3.1, no Licensed Limousine Driver shall:

- (a) stop for or accept any street fares;
- (b) use a Taxi Stand or other place set aside for a Taxi;
- (c) interfere in any way with the normal use of a Taxi Stand.
- (d) provide a Conveyance Service unless the Conveyance Service provided is by pre-arrangement reserved in advance by at least 15 minutes

**SCHEDULE "F" – GROUP TRANSPORTATION VEHICLE DRIVER****1. DRIVER'S LICENCE APPLICATIONS AND RENEWALS**

1.1 Schedule "A" sets out the regulations for applications and renewals for a Group Transportation Vehicle Driver Applicant;

**2. DRIVER'S DUTIES**

2.1 Schedule "B" sets out basic driver duties for a Group Transportation Vehicle Driver;

**3. DRIVER'S PROHIBITIONS**

3.1 Schedule "C" sets out basic driver prohibitions for a Group Transportation Vehicle Driver;

3.2 Also, no Licensed Group Transportation Vehicle Driver shall:

- (a) stop for or accept any street fares;
- (b) use a Taxi Stand or other place set aside for a Taxi;
- (c) interfere in any way with the normal use of a Taxi Stand.
- (d) provide a Conveyance Service unless the Conveyance Service provided is by pre-arrangement reserved in advance by at least 15 minutes

## SCHEDULE "G" - OWNER LICENCES APPLICATIONS AND RENEWALS

### 1. LICENCE APPLICATIONS AND RENEWALS

- 1.1 A person who is the Owner of more than one Owner Licence shall take out a separate Owner Licence and Owner Plate for each vehicle to be Plated and Operated or permitted to be Operated as a City Plated Vehicle.
- 1.2 Every Applicant for an Owner Licence or a renewal thereof shall:
- (a) attend at the office of the Licence Manager and complete a written Application for such Licence by:
    - (i) the individual if the Applicant is an individual;
    - (ii) one partner of the partnership if the Applicant is a partnership; or
    - (iii) if applicable, one officer or director of the corporation having signing authority if the Applicant is a corporation;
  - (b) hold a valid Driver Licence for the same class on the application by:
    - (i) the individual if the Applicant is an individual;
    - (ii) each partner of the partnership if the Applicant is a partnership; or
    - (iii) if applicable, one officer or director of the corporation if the Applicant is a corporation;
  - (c) provide a CIR from the London Police Services dated not older than 60 days prior to the Application for a Licence by:
    - (i) the individual if the Applicant is an individual;
    - (ii) each partner of the partnership if the Applicant is a partnership; or
    - (iii) if applicable, each officer or director of the corporation if the Applicant is a corporation;
  - (d) file with Licence Manager:
    - (i) proof that the vehicle to be Plated has a current motor vehicle permit that is in good standing issued under the Highway Traffic Act and is either registered in his or her name or leased by him or her;
    - (ii) proof of insurance in respect of the vehicle to be Plated indemnifying and protecting the Owner and the public, including Passengers, in the amount of \$2,000,000.00, which insurance shall be satisfactory to the Licence Manager who shall be notified in writing at least 60 days prior to the date of its cancellation or expiry;
    - (iii) a Safety Standards Certificate issued within the previous 60 days with respect to the vehicle to be Plated; and
    - (iv) if the vehicle to be Plated requires a Taxicab Meter, a certificate of accuracy with respect to the Taxicab Meter installed in the vehicle to be Plated completed within the previous 30 days by a qualified and authorized representative of the manufacturer of the Taxicab Meter on his or her letterhead stating that the Taxicab Meter is properly sealed and registers accurately;
  - (e) submit for inspection and approval by the Licensing Manager the vehicle that is to be Plated that meets all of the appropriate vehicle requirements; and
  - (f) comply with all of the provisions of this By-law.

## SCHEDULE "H" - OWNER DUTIES

### 1. OWNER'S DUTIES

#### 1.1 Every Licensed Owner shall:

- (a) keep at all times in the vehicle for which the City Plated Vehicle was issued, the original or a photocopy of the original of each of the following documents:
  - (i) the current Owner Licence issued under this By-law;
  - (ii) a current Ministry of Transportation Passenger Motor Vehicle Permit issued for the City Plated Vehicle;
  - (iii) the certificate of insurance for the City Plated Vehicle obtained in accordance with the requirements of this By-law. ; and
  - (iv) have a Safety Standards Certificate in the City Plated Vehicle for such vehicle where the where the current odometer is within 60,000 kilometres of the certificate.
- (b) maintain the City Plated Vehicle in good condition at all times. Without limitation every Owner shall:
  - (i) maintain all drive train components, the engine, transmission, suspension and braking system in accordance with Ontario Regulation 611 of the Highway Traffic Act; as amended from time to time;
  - (ii) maintain all factory and after-market parts such as lamps, latches, seats, body parts, windows, heater and defroster systems free of defects or damage and in complete operational order; and
  - (iii) maintain the vehicle generally to allow for its safe operation;
- (c) repair all of the vehicle's mechanical defects immediately when reported by a Driver, the Licence Manager, or an Enforcement Officer;
- (d) maintain in the vehicle a Maintenance Log recording all maintenance and repairs performed on the vehicle within the preceding 12 months;
- (e) maintain the interior and exterior of the vehicle in a clean and tidy condition, including maintain the interior:
  - (i) free from all dust, dirt, grease, oil, adhesive resin and any other item which can be transferred on to the person, clothing or possessions of a Passenger;
  - (ii) free of all waste paper, cans, garbage or any other item not intrinsic to the Operation of the City Plated Vehicle;
  - (iii) free of noxious substances;
  - (iv) free of excess wear including tears and cigarette burns in the upholstery;
  - (v) in a dry condition;
  - (vi) in good repair;
  - (vii) with working seat belts;
  - (viii) with side windows that open and close;
  - (ix) with working door locks for the Passenger's use;
  - (x) with every seat securely mounted maintaining its position and adjustment;
  - (xi) with a working dome light that will activate automatically when the vehicle doors open;

and maintain the exterior:

- (xii) free from all dust, dirt, grease, oil, adhesive resin and any other item which can be transferred on the person, clothing or possessions of a Passenger, except water or snow;
- (xiii) in good repair;
- (xiv) free from exterior body damage;
- (xv) with no missing or removed fender, grill or molding;
- (xvi) with securely closing doors, hood, and trunk lid;
- (xvii) with all handles and catches in good repair;
- (xviii) paint or finish; and
- (xix) with four matching hubcaps or wheels;
- (f) submit each City Plated Vehicle for a safety inspection annually by a motor vehicle inspection mechanic at a motor vehicle inspection station as defined by the Highway Traffic Act and at other times as requested to do so by the Licence Manager or an Enforcement Officer;
- (g) if equipped with a Taxicab Meter:
  - (i) submit each Taxicab Meter for testing, inspection and sealing by such person as the

Licence Manager directs at any time;

- (ii) submit a certificate of accuracy satisfactory to the Licence Manager for any Taxicab Meter for testing, inspection and sealing completed within 30 days prior to the Owner Plate renewal;
- (h) maintain insurance on the City Plated Vehicle as required in this By-law;
- (i) file with the Licence Manager at least 5 business days prior to the expiry date of any current insurance policy an insurance renewal policy or certificate of insurance;
- (j) ensure that every person involved in the Operation of his or her City Plated Vehicle complies with all of the requirements of this By-law; and

1.2 know at all times the identity of any person having custody of or control over his or her City Plated Vehicle.

## SCHEDULE "J" - TAXICAB AND ACCESSIBLE TAXICAB OWNER

### 1. LICENCE APPLICATIONS AND RENEWALS

1.1 Including references to the Applicant as a corporation in Schedule "G", Schedule "G" sets out the regulations for applications and renewals for a Class A Taxicab Owner Licence or Class A Accessible Taxicab Owner Licence.

1.2 In addition to the requirements of section 1.1 of this Schedule, excluding references to the Applicant as a corporation in Schedule "G", Schedule "G" sets out the regulations for applications and renewals for a Class B Taxicab Owner Licence or Class B Accessible Taxicab Owner.

1.3 An Applicant shall not be eligible for a Class B Taxicab Owner Licence or a Class B Accessible Taxicab Owner Licence if:

- (a) the Applicant is an individual that holds a Taxicab Owner Licence or an Accessible Taxicab Owner Licence;
- (b) the Applicant is a partnership that holds a Taxicab Owner Licence or an Accessible Taxicab Owner Licence;
- (c) the Applicant is a partner in a partnership that holds a Taxicab Owner Licence or an Accessible Taxicab Owner Licence;
- (d) the Applicant is an officer, director, or a shareholder in a corporation that holds a Taxicab Owner Licence or an Accessible Taxicab Owner Licence; or
- (e) the Applicant is a corporation.

### 2. VEHICLE REQUIREMENTS

2.1 Every Owner shall ensure that his or her Taxicab or Accessible Taxicab has:

- (a) a seating capacity of not less than 5 and not more than 10 individuals;
- (b) 4 doors including 2 rear passenger doors;
- (c) an illuminated electric sign securely affixed to the top of the vehicle and connected to the Taxicab Meter so as to be lit from dusk to dawn when the Taxicab is not providing a Conveyance Service and indicating that that the vehicle is a Taxicab or Accessible Taxicab and the name of the Fleet it belongs to;
- (d) two (2) exterior emergency lights in locations approved by the Licence Manager that:
  - (i) have an intermittent flasher to continuously flash until reset or disengaged and a silent activation switch within easy reach of the Driver;
  - (ii) are amber in colour, at least 5 centimetres in diameter, shock resistant, wired on an independent circuit, upon activation visible from the front and rear of the vehicle at a distance of not less than 15 metres but not visible to any individual in the vehicle, and
  - (iii) are installed forward-facing at the front of the vehicle and installed rear-facing at the rear of the vehicle; and
- (e) a City issued 911 Bumper Sticker located in proximity to the rear emergency light.
- (f) a Taxicab Meter for registering distance traveled, waiting time, and for computing Fares that is:
  - (i) illuminated between dusk and dawn;
  - (ii) clearly visible to Passengers;
  - (iii) adjusted in accordance with rates in Schedule "Y" of this By-law;
  - (iv) used only when the seal is intact;
  - (v) used for not longer than one year without retesting, re-inspection and resealing; and
  - (vi) kept in good working condition at all times;
- (g) a fully-operational security camera system;
  - (i) has been approved by the Licence Manager;
  - (ii) is capable of recording images of persons in the Taxicab or Accessible Taxicab at all hours of the day or night;
  - (iii) with access to the information recorded by the camera system shall be limited to the Enforcement Officer to access the information for law enforcement purposes only;
- (h) a decal or sign satisfactory to the Licence Manager installed in a location approved by the Licence Manager indicating that photographic images of the passengers are being recorded;
- (i) the number of the Owner Plate issued for the Taxicab or Accessible Taxicab displayed on the exterior sides of both front doors and right rear trunk hood in contrasting colours at least 8 centimetres high;

- (j) the Owner Plate issued for the Taxicab or Accessible Taxicab securely affixed to its right rear trunk;
- (k) a colour scheme approved by the Licence Manager; and
- (l) a windshield and any windows to the direct left or right of the driver's seat that are free from any type of tinting or coating with coloured spray or other coloured or reflective material.

2.2 In addition to the requirements of section 2.1 of this Schedule, every Accessible Taxicab Owner shall ensure that his or her Accessible Taxicab:

- (a) is equipped with an extra tire, wheel and jack ready for use for that Accessible Taxicab;
- (b) has wheelchair tie downs;
- (c) has a first aid kit;
- (d) has a dry chemical fire extinguisher having an effective total rating of at least 4-B C and weighing 2.27 kilograms;
- (e) has operable air-conditioning and heating; and
- (f) is in compliance with the Canadian Standards Association's Standard D409-M84 and all other federal and provincial legislation.

2.3 For the purpose of this By-law the age of any motor vehicle shall be determined by counting the model year as the first year.

2.4 No motor vehicle more than seven (7) years old and no Low Emission Vehicle more than eight (8) years old may be Plated as a Taxicab under this By-law.

2.5 No motor vehicle older than four (4) years may be Plated for the first time as a Taxicab under this By-law.

### **3. OWNER'S DUTIES**

3.1 Schedule "H" sets out the basic regulations for Owners duties for all Classes of Taxicab Owner Licences;

3.2 In addition to all of the requirements set out in section 3.1 of this Schedule, every Accessible Taxicab Owner shall:

- (a) ensure that the Driver of his or her Accessible Taxicab keeps an accurate record of the number Trips made for Persons with Disabilities and for persons without Disabilities on his or her Trip Sheets;
- (b) ensure that the Driver of his or her Accessible Taxicab records the total number of Trips made for Persons with Disabilities and for Persons without Disabilities from the Trip Sheets for each month; and
- (c) ensure that the Driver of his or her Accessible Taxicab gives priority for providing Conveyance Service to Persons with Disabilities over persons without disabilities.

3.3 In addition to all of the requirements set out in section 3.1 and 3.2 of this Schedule, every Class B Accessible Taxicab Owner shall:

- (a) ensure that all Drivers in his or her Accessible Taxicab are affiliated with the same Broker as the Accessible Taxicab Owner;
- (b) maintain an affiliation with a Broker;
- (c) notify the Licence Manager in writing of any change of its affiliation with a Broker within 5 business days of any such change.
- (d) operate his or her Accessible Taxicab on a full-time basis for a minimum of 35 hours a week for 40 weeks for the one (1) year period prior to the renewal of the Owner Licence; and
- (e) if the Owner is a partnership, each partner shall drive his or her Accessible Taxicab on a full-time basis for a minimum of 35 hours a week for 40 weeks for the one (1) year period prior to the renewal of the Owner Licence.

3.4 Notwithstanding subsections 3.3(d) and (e) of this Schedule, the Licence Manager may exempt an Accessible Taxicab Owner from the minimum hours of operation required if, on account of illness, injury or other medical disability, he or she has been unable to meet the requirements of that subsection, if he or she files with the Licence Manager a statutory declaration so stating, together with supporting documentation including a medical certificate from a physician certified to practice in Ontario and such other evidence as the Licence Manager may require and the statutory declaration shall also state that he or she did meet the requirements of subsections 3.3(d) and (e) of this

Schedule before the onset of his or her medical disability.

3.5 No person issued a Class B Taxicab Owner Licence or a Class B Accessible Taxicab Owner Licence shall:

- (a) lease or give up possession, transfer, assign or convey any right, title or interest in the Taxicab or Accessible Taxicab Owner Licence, except in accordance with this By-law; or
- (b) give up possession, custody or control of his or her Taxicab or Accessible Taxicab except to Drivers engaged by him or her to operate his or her Accessible Taxicab on a shift basis.

#### 4. OWNER'S PROHIBITIONS

4.1 No Licensed Taxicab Owner or Accessible Taxicab Owner, shall:

- (a) permit any person to Operate his or her Taxicab unless that person is Licensed as a Taxicab Driver under this By-law;
- (b) permit any person to Operate his or her Accessible Taxicab unless that person is Licensed as an Accessible Driver under this By-law;
- (c) permit his or her Owner's Plate to be used with respect to any other vehicle other than the vehicle for which the Owner's Plate was issued;
- (d) require or permit a Driver of the Owner's Taxicab or Accessible Taxicab, to work when that person's ability to perform his or her duties is impaired by fatigue, illness or otherwise;
- (e) require or permit a Driver to operate the Owner's Taxicab or Accessible Taxicab when the Driver has been on duty for more than 12 hours within a 24 hour period without first taking 8 consecutive hours off duty;
- (f) Operate, cause or permit his or her Taxicab or Accessible Taxicab to be Operated with mechanical defects;
- (g) Operate or permit his or her Taxicab or Accessible Taxicab to be Operated, without an Owner's Plate for that vehicle having been issued under this By-law;
- (h) Operate or permit his or her Taxicab or Accessible Taxicab to be Operated without an Safety Standards Certificate for that vehicle which is more than 60,000 kilometers under the current odometer;  
put any name, address or telephone number or identification other than that of the Broker with whom the Owner is affiliated, on the vehicle;
- (i) Operate or permit his or her Taxicab or Accessible Taxicab to be Operated in affiliation with a Broker who is not licensed under this By-law;
- (j) permit a person to Operate his or her Taxicab or Accessible Taxicab when the Taxicab Meter is out of order or defective in any way;
- (k) use or permit to be used on his or her Taxicab or Accessible Taxicab a colour scheme that is not approved by the Licence Manager or simulates a colour scheme used by another Broker;
- (l) use or permit to be used in his or her Taxicab or Accessible Taxicab a scanning device or more than one two-way radio communication system and one cellular telephone; and
- (m) fail to maintain his or her Taxicab Or Accessible Taxicab in operation for a period of at least 120 successive days.

#### 5. NUMBER OF TAXICAB AND ACCESSIBLE TAXICAB OWNER LICENCES

5.1 A limitation is imposed on the issuance of Taxicab Owner Licences at whichever number is greater:

- (a) the number of licences issued under By-law No. L-126-256 immediately before its repeal; or,
- (b) a ratio of one Class A Taxicab Owner Licence for each 1,030 residents of the City of London. The total number of residents of the City to be determined annually from the latest revised population figures available from Statistics Canada.

5.2 A limitation is imposed on the number of Accessible Taxicab Owner Licences at the ratio of one (1) Licence for every 18 Class A Taxicab Owner Licences.

5.3 The Licence Manager shall issue new Taxicab Owner Licences and Accessible Taxicab Owner Licences only at such times as the formula referred to in subsection 5.1 and 5.2 of this Schedule warrants the issuance of new Taxicab Owner Licences and Accessible Taxicab Owner Licences. If warranted, the new Licences shall be issued within 90 days from official figures being available from Statistic Canada all in-city post-secondary educational institutions, in order from the Taxicab Priority List or the Accessible Taxicab Priority List.

5.4 Notwithstanding any provisions of this By-law, no individual corporation or group of corporations having a common shareholder or part Owner with a total of more than 50% of the shares of ownership shall have more than 35% of the total number of all versions of Taxicab Owner Licences.

## SCHEDULE “K” – LIMOUSINE OWNER

### 1. LICENCE APPLICATIONS AND RENEWALS

1.1 Including references to the Applicant as a corporation in Schedule “G”, Schedule “G” sets out the regulations for applications and renewals for a Limousine Owner Licence;

### 2. VEHICLE REQUIREMENTS

2.1 Every Owner shall ensure that his or her Limousine has:

- (a) two (2) exterior emergency lights in a location approved by the Licence Manager that:
  - (i) have an intermittent flasher to continuously flash until reset or disengaged and a silent activation switch within easy reach of the Driver;
  - (ii) are amber in colour, at least 5 centimetres in diameter, shock resistant, wired on an independent circuit, upon activation visible from the front and rear of the vehicle at a distance of not less than 15 metres but not visible to any individual in the vehicle, and
  - (iii) are installed forward-facing at the front of the vehicle and installed rear-facing at the rear of the vehicle; and
  - (iv) a City issued 911 Bumper Sticker located in proximity to the rear emergency light;
- (b) a fully-operational security camera system;
  - (i) has been approved by the Licence Manager;
  - (ii) is capable of recording images of persons in the Limousine at all hours of the day or night;
  - (iii) with access to the information recorded by the camera system shall be limited to the Enforcement Officer to access the information for law enforcement purposes only;
- (c) a decal or sign satisfactory to the Licence Manager installed in a location approved by the Licence Manager indicating that photographic images of the passengers are being recorded;
- (d) the Owner Plate issued for the Limousine securely affixed to its right rear trunk; and
- (e) a windshield and any windows to the direct left or right of the driver’s seat that are free from any type of tinting or coating with coloured spray or other coloured or reflective material.

2.2 For the purpose of this By-law the age of any motor vehicle shall be determined by counting the model year as the first year.

2.3 No motor vehicle more than six (6) years old and no Low Emission Vehicle more than seven (7) years old may be Plated as a Limousine under this By-law.

2.4 No motor vehicle older than two (2) years may be Plated for the first time as a Limousine under this By-law.

2.5 Sections 2.2, 2.3 and 2.4 of this Schedule do not apply to a Limousine (Classic).

### 3. OWNER’S DUTIES

3.1 Schedule “H” sets out the basic regulations for Owners duties for all Limousine Owner Licences;

### 4. OWNER’S PROHIBITIONS

4.1 No Licensed Limousine Owner, shall:

- (a) permit any person to Operate his or her Limousine unless that person is Licensed as a Limousine Driver under this By-law;
- (b) permit his or her Owner’s Plate to be used with respect to any other motor vehicle other than the vehicle for which the Owner’s Plate was issued;
- (c) require or permit a Driver of the Owner’s Limousine, to work when that person's ability to perform his or her duties is impaired by fatigue, illness or otherwise;
- (d) require or permit a Driver to operate the Owner’s Limousine when the Driver has been on duty for more than 12 hours within a 24 hour period without first taking 8 consecutive hours off duty;
- (e) Operate, cause or permit his or her Limousine, to be Operated with mechanical defects;
- (f) Operate or permit his or her Limousine to be Operated, without an Owner’s Plate for that vehicle having been issued under this By-law;
- (g) Operate or permit his or her Limousine to be Operated without an Safety Standards

- Certificate for that vehicle that is more than 60,000 kilometers of the current odometer;
- (h) put any name, address or telephone number or identification other than that of the Broker with whom the Owner is affiliated, on the vehicle;
  - (i) Operate or permit his or her Limousine to be Operated in affiliation with a Broker who is not licensed under this By-law;
  - (j) display or permit the display of any advertisement on or in the Limousine except one permanently attached exterior advertising sign not exceeding 36 cm x 51 cm (14" X 20") in size on each of the side panels of the front doors of the Limousine and on the rear trunk lid of the Limousine, such sign relating solely to the Limousine business of the Owner, or affiliated Broker;
  - (k) use or permit to be used in his or her Limousine a scanning device or more than one two-way radio communication system and one cellular telephone; and
  - (l) use or permit to be used in his or her Limousine any roof sign or top light or any method to indicate for hire.

## 5. NUMBER OF LIMOUSINE OWNER LICENCES

5.1 A limitation is imposed on the issuance of Limousine Owner Licences at whichever number is greater:

- (a) the number of licences issued under By-law No. L-126-256 immediately before its repeal; or,
- (b) a ratio of one (1) Licence for each four (4) Class A Taxicab Owner Licences plus Class B Taxicab Owner Licences not including Accessible Taxicab Owner Licences.

5.2 The Licence Manager shall issue new Limousine Owner Licences only at such times as the formula referred to in subsection 5.1 of this Schedule warrants the issuance of new Limousine Owner Licences. If warranted, the new Licences shall be issued within 90 days from official figures being available from Statistic Canada all in-city post-secondary educational institutions, in order from the Limousine Priority List.

5.3 Notwithstanding any provisions of this By-law, no individual corporation or group of corporations having a common shareholder or part Owner with a total of more than 50% of the shares of ownership shall have more than 35% of the total number of Limousine (Executive) Owner Licences.

## SCHEDULE "L" – GROUP TRANSPORTATION VEHICLE OWNER

### 1. LICENCE APPLICATIONS AND RENEWALS

1.1 Including references to the Applicant as a corporation in Schedule "G", Schedule "G" sets out the regulations for applications and renewals for a Group Transportation Vehicle Owner Licence;

### 2. VEHICLE REQUIREMENTS

2.1 Every Owner shall ensure that his or her Group Transportation Vehicle has:

- (a) exterior emergency lights in a location approved by the Licence Manager that:
  - (i) have an intermittent flasher to continuously flash until reset or disengaged and a silent activation switch within easy reach of the Driver;
  - (ii) are amber in colour, at least 5 centimetres in diameter, shock resistant, wired on an independent circuit, upon activation visible from the front and rear of the vehicle at a distance of not less than 15 metres but not visible to any individual in the vehicle, and
  - (iii) are installed forward-facing at the front of the vehicle and installed rear-facing at the rear of the vehicle; and
  - (iv) a City issued 911 Bumper Sticker located in proximity to the rear emergency light;
- (b) a fully-operational security camera system;
  - (i) has been approved by the Licence Manager;
  - (ii) is capable of recording images of persons in the Limousine at all hours of the day or night;
  - (iii) with access to the information recorded by the camera system shall be limited to the Enforcement Officer to access the information for law enforcement purposes only;
- (c) a decal or sign satisfactory to the Licence Manager installed in a location approved by the Licence Manager indicating that photographic images of the passengers are being recorded;
- (d) the Owner Plate issued for the Limousine securely affixed to its right rear trunk; and
- (e) a windshield and any windows to the direct left or right of the driver's seat that are free from any type of tinting or coating with coloured spray or other coloured or reflective material.

2.2 For the purpose of this By-law the age of any motor vehicle shall be determined by counting the model year as the first year.

2.3 No motor vehicle more than six (6) years old and no Low Emission Vehicle more than seven (7) years old may be Plated as a Group Transportation Vehicle under this By-law.

2.4 No motor vehicle older than two (2) years may be Plated for the first time as a Group Transportation Vehicle under this By-law.

### 3. OWNER'S DUTIES

3.1 Schedule "H" sets out the basic regulations for Owners duties for all Group Transportation Vehicle Owner Licences;

### 3.2 OWNER'S PROHIBITIONS

3.3 No Licensed Group Transportation Vehicle Owner, shall:

- (a) permit any person to Operate his or her Group Transportation Vehicle unless that person is Licensed as a Group Transportation Vehicle Driver under this By-law;
- (b) permit his or her Owner's Plate to be used with respect to any other motor vehicle other than the vehicle for which the Owner's Plate was issued;
- (c) require or permit a Driver of the Owner's Group Transportation Vehicle, to work when that person's ability to perform his or her duties is impaired by fatigue, illness or otherwise;
- (d) require or permit a Driver to operate the Owner's Group Transportation Vehicle when the Driver has been on duty for more than 12 hours within a 24 hour period without first taking 8 consecutive hours off duty;
- (e) Operate, cause or permit his or her Group Transportation Vehicle, to be Operated with mechanical defects;
- (f) Operate or permit his or her Group Transportation Vehicle to be Operated, without an Owner's Plate for that vehicle having been issued under this By-law;
- (g) Operate or permit his or her Group Transportation Vehicle to be Operated without an Safety Standards Certificate for that vehicle that is more than 60,000 kilometers of the current

odometer;

- (h) put any name, address or telephone number or identification other than that of the Broker with whom the Owner is affiliated, on the vehicle;
- (i) Operate or permit his or her Group Transportation Vehicle to be Operated in affiliation with a Broker who is not licensed under this By-law;
- (j) display or permit the display of any advertisement on or in the Group Transportation Vehicle except one permanently attached exterior advertising sign not exceeding 36 cm x 51 cm (14" X 20") in size on each of the side panels of the front doors of the Group Transportation Vehicle and on the rear trunk lid of the Group Transportation Vehicle, such sign relating solely to the Group Transportation Vehicle business of the Owner, or affiliated Broker;
- (k) use or permit to be used in his or her Group Transportation Vehicle a scanning device or more than one two-way radio communication system and one cellular telephone: and
- (l) use or permit to be used on his or her Group Transportation Vehicle any roof sign or top light

## SCHEDULE "M" - BROKER

### 1. LICENCE APPLICATIONS AND RENEWALS

#### 1.1 Every Applicant for a Broker Licence shall:

- (a) if the Applicant is an individual, attend at the office of the Licence Manager in person and complete a written Application for such Licence;
- (b) if the Applicant is partnership, have a partner attend at the office of the Licence Manager in person and complete a written Application for such Licence ;
- (c) if the Applicant is a corporation, have an officer or director of the corporation having signing authority attend at the office of the Licence Manager in person and complete a written Application for such Licence;
- (d) if the Applicant is an individual, hold a valid Driver Licence;
- (e) if the Applicant is a partnership, have each partner hold a valid Driver Licence;
- (f) if the Applicant is a corporation, have an officer of the corporation hold a valid Driver Licence;
- (g) file with Licence Manager:
  - (i) proof that all premises from which he or she intends to carry on business as a Broker are within the geographical boundaries of the Municipality, and is appropriately zoned throughout the term of the Licence; and
  - (ii) proof that the Applicant has a system for receiving Orders and Dispatching City Plate Vehicles in his or her Fleet and that the system will not interfere with any other Broker, Owner or Fleet; and
- (h) comply with all of the provisions of this By-law.

### 2. BROKER'S DUTIES

#### 2.1 Every Broker shall:

- (a) keep a record of all Owners associated with the Broker including: the make, model and VIN for each vehicle, the Owner's name and contact information, and a copy of the Owner's Licence;
- (b) ensure that every Driver or Owner in association with the Broker complies with this By-law, including being Licensed;
- (c) maintain an accurate record for at least 12 months, of all Orders for each City Plated Vehicle Dispatched, including the following information for all:
  - (i) the Owner Licence number;
  - (ii) the Driver's name and Driver Licence number;
  - (iii) the date and time of Dispatch;
  - (iv) the address to which the vehicle is Dispatched and destination;
  - (v) the time of arrival at pick up for all Trips;
  - (vi) the time of arrival at the destination for all Trips;
  - (vii) the fare charged for all Trips; and
  - (viii) geographic routing of all Trips taken;
- (d) carry on the Brokerage 24 hours a day, 7 days of the week during the term of the Broker Licence;
- (e) upon request, inform a passenger of the anticipated length of time for a vehicle to arrive at the pick-up location;
- (f) before accepting an Order, inform anyone Ordering of the anticipated length of time of any delay, due the volume of Orders, for a vehicle to arrive at the pick-up location;
- (g) notify the Licence Manager within 72 hours of any addition to or deletion of an Owner from the Fleet;
- (h) when Dispatching Accessible Taxicabs:
  - (i) give priority for Conveyance Service for Persons with Disabilities over Persons without Disabilities; and
  - (ii) record the number of Trips each Accessible Taxicab has made for Persons with Disabilities and Persons without Disabilities;
- (i) ensure that each City Plated Vehicle in his or Fleet is equipped to accept credit card and debit card payments;
- (j) inspect each City Plated Vehicles Operated in association with the Broker prior to each period of continuous Operation or shift, ensuring that the vehicles are clean, mechanically operational, properly equipped and identified in accordance with this By-law;
- (k) ensure that each City Plated Vehicle in his or her Fleet is equipped with a fully functioning

global positioning system that:

- (i) is approved by the Licence Manager;
- (ii) is capable of tracking and locating the position of the vehicle;
- (iii) includes a vehicle location system;
- (iv) is equipped with an emergency call button; and
- (v) is fully operational at all times when the vehicle is available for or providing a Conveyance Service.

### 3. **BROKER'S PROHIBITIONS**

#### 3.1 No Licensed Broker shall:

- (a) Dispatch any Driver who is not Licensed;
- (b) Dispatch any Driver who is Operating a City Plated Vehicle whose Owner is not Licensed;
- (c) require any Driver to accept any Order which is not in accordance with the appropriate Fare set out in in this By-law;
- (d) enter into an agreement for the provision of Brokerage services with a Driver or Owner who is already affiliated with another Broker; and
- (e) accept any Order or Dispatch any Driver if:
  - (i) the Order is for an illegal service under this By-law, any other by-law or provincial or federal legislation; or
  - (ii) the Fare is less than that prescribed by this By-law.

## SCHEDULE "N" - PRIORITY LISTS

1.

1.1 The Licence Manager shall establish and maintain:

- (a) a Taxicab Priority List used in determining the priority for issuing a Taxicab Owner Licence to a Taxicab Driver;
- (b) an Accessible Taxicab Priority List used in determining the priority for issuing an Accessible Taxicab Owner Licence to an Accessible Taxicab Driver; and
- (c) a Limousine Priority List used in determining the priority for issuing a Limousine Owner Licence to a Limousine Driver.

1.2 All persons existing on any Priority List on or before February 29, 2012 shall have their name placed on the same Priority List and have their order or priority maintained;

1.3 An Applicant's name is eligible to be added to a Priority List in the first instance by the Licence Manager if the Applicant is an individual, or a partner if the Applicant is a partnership:

- (a) has been Licensed as a Driver for at least two years and has been Operating either a Taxicab, Accessible Taxicab, or a Limousine at least 35 hours a week for 40 weeks in each of the two years prior to the Applicant's name being placed on the Priority List together with a statutory declaration confirming this;
- (b) holds his or her Driver Licence in good standing with no outstanding charges or convictions under this By-law;
- (c) has not held, either directly or indirectly, any Owner Licence during the 5 years prior to the Applicant's name being placed on the Priority List;
- (d) there are no Owner Licences available to be issued for the Owner class being applied for;
- (e) has not been issued nor received an Owner Licence by means of a transfer;
- (f) the Applicant does not exist on any Priority List; and
- (g) the Applicant's name is appended to the end of one Priority List.

1.4 Notwithstanding subsection 1.3 of this Schedule, when an Applicant's name has been added to a Priority List, his or her name shall remain on the Priority List if he or she is an individual, or a partner if the Applicant is a partnership:

- (a) continues to drive a Driver for an average of at least 35 hours a week for 40 weeks each year or he or she works as a Dispatcher, a Broker general manager, telephone operator or mechanic and has worked in that capacity, or any combination thereof, for an average of at least 35 hours a week for 40 weeks each year and has files annually a statutory declaration with the Licence Manager confirming this;
- (b) pays the Priority List annual renewal fee as required by the Licence Manager;
- (c) renews the during the renewal period which is any business day in the birth month of the Applicant; and
- (d) continues not to have held, either directly or indirectly, any Owner Licence.

1.5 Notwithstanding subsection 1.4 of this Schedule, when an Applicant is an individual, or a partner if the Applicant is a partnership, has, on account of illness, injury or other medical disability, been unable to meet the requirements of that subsection, the Applicant's name may remain on the Priority List if he or she files with the Licence Manager a statutory declaration so stating, together with supporting documentation including a medical certificate from a physician certified to practice in Ontario and such other evidence as the Licence Manager may require and the statutory declaration shall also state that the Applicant did meet the requirements of subsection 6.4 before the onset of his or her medical disability.

1.6 Notwithstanding subsection 1.4 of this Schedule, when an Applicant's name has been on a Priority List for 2 years or more, his or her name may remain on the Priority List while he or she if the Applicant is an individual, or a partner if the Applicant is a partnership, attends, on a full-time basis, an Ontario Government accredited educational institution, provided that he or she annually files an official proof of enrollment.

1.7 If an Applicant whose name appears on a Priority List is an individual, then he or she; or is a partnership, then each partner shall complete a statutory declaration attesting to his or her continued eligibility to remain on the Priority List within 30 days following the date the Licence Manager mails by registered letter a notice requiring the statutory declaration to his or her last known address and

any persons who fails to complete the statutory declaration shall have their name removed from the Priority List without further notice.

1.8 When an Owner Licence becomes available for issuance, the Licence Manager shall send a letter to the Applicant whose name is at the top of the Priority List whichever is applicable by registered letter requesting that he or she, or each partner if the Applicant is a partnership:

- (a) to attend at the office of the Licence Manager within 45 days of the date of the letter and notify the Licence Manager:
  - (i) the Applicant's intention to submit within 90 days a completed Application for such Owner Licence as prescribed in this By-law; or
  - (ii) the Applicant's intention not to submit a completed Application for such Owner Licence;
- (b) that lack of attendance by the Applicant at the office of the Licence Manager within the prescribe time frame letter shall be deemed as no intention to submit a completed Application for such Owner Licence;
- (c) that the Licence Manager shall remove the Applicant's name from the top of the Priority List; and
- (d) that any available Owner Licences shall be made available to subsequent eligible Applicants on the applicable Priority List.

1.9 Every newly issued Owner License shall placed into operation within 45 days from the date of issuance, failing which the Owner Licence shall be returned to the Licence Manager who shall proceed to issue the Owner Licence to another eligible Applicant on the applicable Priority List.

1.10 When an Owner Licence is issued or denied to an Applicant on a Priority List, the name of that Applicant shall be removed from the applicable Priority List by the Licence Manager and all other names below shall be moved up one position.

1.11 When a person acquires, by transfer or otherwise, an Owner Licence, or an interest of any kind, directly or indirectly, in an Owner Licence, or becomes a shareholder or partner or acquires some other interest in a partnership or corporation having an interest in Owner Licence, the Licence Manager shall ensure his or her name does not exist on any Priority List by removing his or her name.

1.12 The Licence Manager shall remove the name of an individual from any Priority List immediately upon learning of his or her death.

1.13 The Licence Manager shall review all Priority Lists at least than once annually to determine that those persons listed on it remain in compliance with the requirements of this By-law.

1.14 Any person whose name is on the any Priority List and who is determined by the Licence Manager not to comply with the requirements of this Schedule shall be notified by registered letter to his or her last known address on file with the Licence Manager that his or her name is to be removed from the Priority List and the he or she may appeal this removal by requesting a hearing before the Hearings Officer by filing with the City Clerk a notice of appeal in writing within 14 business days following the date of mailing the registered letter whether the registered letter is received or not. The notice of appeal must comply with the requirements as set out in Schedule 1 of the City's Hearings Officer By-law A-6653-121 as amended.

1.15 When a request for a hearing before a Hearings Officer has been made in accordance with subsection 6.14 of this Schedule, the Licence Manager shall:

- (a) not remove the name of the person appealing from the Priority List until the Hearings Officer has issued a final decision;
- (b) note beside the name on the Priority List that an appeal has been requested; and
- (c) not issue any Owner Licences from the Priority List until such time as the Hearings Officer has disposed of all outstanding appeals, unless the Owner Licence is not issued due to the Priority List.

1.16 The Priority List shall be available for inspection by the public during normal business hours at the office of the Licence Manager.

## **SCHEDULE "X" - TAXI STANDS**

### **1. TAXI STANDS**

1.1 The Licencing Manager shall maintain a list of designated Taxi Stands.

1.2 Each taxi stand shall be marked with appropriate signage and, if any, hourly restrictions imposed.

### **2. TEMPORARY TAXI STANDS**

2.1 Between the hours of 11 pm and 5 am, a temporary Taxi Stand shall exist within 30 meters of the main entrance of every established business serving alcohol beverages (Licenced under AGCO) contained within the boundaries of Oxford Street on the north, Horton Street on the south, Wharncliffe Road on the west, and Colborne Street on the east.

2.2 Taxis standing or parked at a temporary taxi stand shall not double-park, block crosswalks, block intersections, or impede the natural flow of traffic or pedestrians.

2.3 During any period when London Transit buses are not operating, all bus stops shall be a temporary Taxi Stand.

### **3. CHANGES TO TAXI STANDS**

3.1 Creation, removal, or changes to any Taxi Stand or proposed Taxi Stand shall be processed through the Community and Neighborhood Committee (CNC).

## SCHEDULE "Y" - FARES

### 1. TAXICAB TARIFF (all classes of Taxicabs)

1.1 \$3.50 for up to the first 57 metres or for up to the first 11 seconds while traveling 17 kilometres per hour or less, or a combination thereof;

1.2 \$0.25 for each additional 130 metres or part thereof;

1.3 \$0.25 each additional 26 seconds of time while the Taxicab or Accessible Taxicab is on a Trip, traveling at a speed of 17 kilometres per hour or less; and

1.4 A 10% discount on the tariff will be given, on a 24-hour per day basis, to Senior Citizens. The discount is calculated on the highest full dollar registered on the Taxicab Meter (i.e. the discount on a \$6.50 Fare would be calculated on \$6.00 , the full dollar amount, and would equal \$0.60);

1.5 The Fares shall be calculated from the time of pickup of the first Passenger to the time of the discharge of the last Passenger. The Driver of a Taxicab may make a charge, to be negotiated with the Passenger or Passengers prior to the Trip, for parcel handling; such charge shall not apply to luggage or baggage accompanying a Passenger transported between any transportation terminal and the pick-up or destination point of the Passenger or Passengers.

### 2. LIMOUSINE (EXECUTIVE) TARIFF

2.1 There are two fare structures that are permitted in the City of London for Limousine (Executive):

(a) Option 1 – Zone-Based Fare Structure :

The permitted Fare for Limousine (Executive) operating within the City of London shall be calculated as traveled zones by the most expeditious route. The Zone

Zones	General Rate	Senior Rate
1	\$11.00	\$10.00
2	\$11.00	\$10.00
3	\$15.00	\$13.00
4	\$19.00	\$17.00
5	\$23.00	\$21.00
6	\$27.00	\$24.00
7	\$31.00	\$28.00
8	\$34.00	\$31.00
9	\$37.00	\$33.00
10	\$41.00	\$37.00
11	\$44.00	\$40.00
12	\$47.00	\$42.00
13	\$51.00	\$46.00
14	\$54.00	\$49.00

(b) Option 2 – Hourly:

The permitted fares for Limousine (Executive) operation within the City of London shall be as follows:

- (i) a minimum fare of \$43.00 for the first hour or part thereof, and thereafter,
- (ii) a minimum fare of \$43.00 per hour.

**3. LIMOUSINE (STRETCH) AND LIMOUSINE (CLASSIC) TARIFF**

3.1 The permitted fares for Limousine (Stretch) and Limousine (Classic) in the City of London shall be calculated as follows:

- (a) a minimum fare of \$70.00 for the first hour of part thereof, and thereafter,
- (b) a minimum fare of \$70.00 per hour.

**4. GROUP TRANSPORTATION VEHICLE TARIFF**

4.1 The permitted fares for Group Transportation Vehicles operation within the City of London shall

be as follows:

- (a) a minimum fare of \$50.00 for the first hour of part thereof, and thereafter,
- (b) a minimum fare of \$50.00 per hour.

**SCHEDULE "Z" - LICENCE, EXAMINATION AND OTHER FEES**

Each fee listed herein shall be charged by the City in each particular instance.:

<b>Category</b>	<b>Fee</b> (plus applicable taxes)
911 Bumper Sticker Replacement	\$3.00
Broker Licence Application or Renewal (annual fee)	\$750.00
Broker Licence Transfer	\$250.00
Broker Licence Replacement	\$20.00
Driver Examination	\$40.00
Driver Licence Application or Renewal (annual fee)	\$110.00
Driver Licence Replacement	\$20.00
	\$100.00
English Examination	\$30.00
Owner Licence Application or Renewal (annual fee)	\$600.00
Owner Licence Transfer	\$250.00
Owner Plate Replacement	\$50.00
Priority List: Addition or Renewal (annual fee)	\$25.00
Request for Appeal	\$100.00
Tariff Card Replacement	\$5.00
Vehicle Substitution	\$100.00
Zone Map Replacement	\$5.00